



RED
RIVER OF GOD

MEMBER GUIDE

WELCOME TO THE RED APP

Everything you need to get started, one simple step at a time.

REDEEM • EQUIP • DEPLOY



WELCOME HOME

YOUR CHURCH IN YOUR POCKET

The RED app keeps you connected to our church family at Hermanus and Struisbaai, all week long. It isn't in the App Store: you add it straight from our website, and it takes less than a minute.

WITH THE APP YOU CAN**WATCH & READ**

Watch the latest services and read the sermon notes.

**KNOW WHAT'S ON**

See the calendar and what's coming up for you.

**BELONG**

Join a ministry and find an E-Cell near you.

**STAY IN THE LOOP**

Get reminders when you're serving, and news from your ministries.

IN THIS GUIDE

- 1 Install the app** on iPhone or Android
- 2 Register** and log in
- 3 My RED**, your home screen
- 4 Your profile** and photo
- 5 Notifications**
- 6 Ministries and E-Cells**
- 7 Sermons, notes and the calendar**
- 8 Serving on Sundays**



STEP 1

INSTALL ON IPHONE

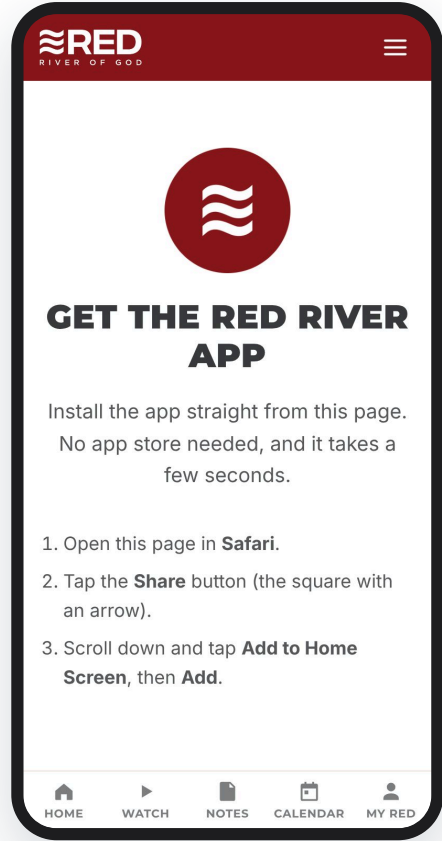
01

- 1 Open **Safari** (the compass icon) and go to **www.redriverofgod.co.za**
- 2 Tap the **Share** button at the bottom: the square with an arrow pointing up.
- 3 Scroll down and tap **Add to Home Screen**.
- 4 Tap **Add** at the top right.
- 5 The **RED** icon is now on your home screen. Open the app from there from now on.

USE SAFARI

On iPhone it has to be Safari. Chrome and other browsers on iPhone can't add the app.

Not sure how? On the website, tap **Get the app** at the bottom of any page for the same steps.



THE GET THE APP PAGE



STEP 1

INSTALL ON ANDROID

01

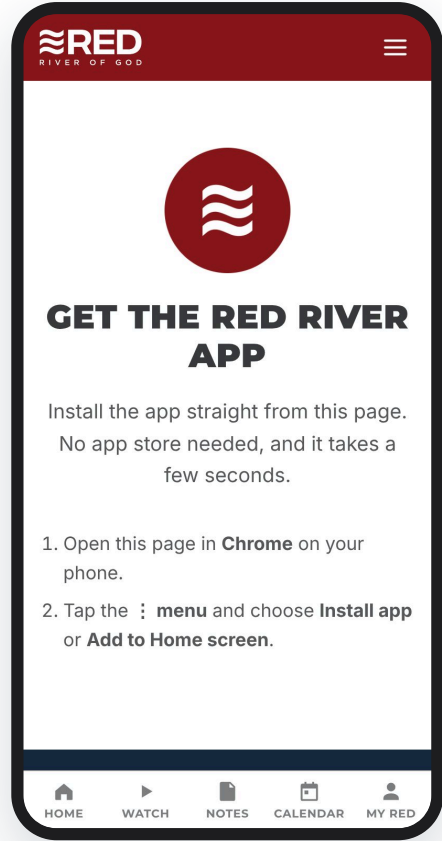
- 1 Open **Chrome** and go to **www.redriverofgod.co.za**
- 2 Tap the **☰ menu** at the top right.
- 3 Tap **Install app** or **Add to Home screen**.
- 4 Tap **Install** to confirm.
- 5 The **RED** icon is now with your other apps. Open it from there from now on.

SOMETIMES IT ASKS FIRST

Chrome may show an **“Install RED”** banner by itself. Just tap it.

ALREADY HAVE AN OLD RED ICON?

If you installed the app before we moved to www.redriverofgod.co.za, delete the old icon and install it again from the new address.



THE GET THE APP PAGE



STEP 2

REGISTER

02

- 1 Open the app, tap **My RED** at the bottom, then **Register**.
- 2 Fill in your **name**, **mobile number** (WhatsApp), **email** and your **campus**.
- 3 Choose a **password** you'll remember, and type it twice.
- 4 Tick the box to agree to our **privacy notice**, then tap **Register**.

WHAT HAPPENS NEXT

A church admin **approves** new accounts, usually within a day. Once you're approved you can log in. This keeps the app safe for our church family.

JOIN THE FAMILY

REGISTER

Create your RED profile. It takes a minute, and a church admin will approve your account.

First name

Surname

Mobile (WhatsApp)

Email

Campus

HOME WATCH NOTES CALENDAR MY RED

START HERE

Jacobs

Mobile (WhatsApp)

082 555 0199

Email

sam@demo.local

Campus

Choose your campus

Password

Confirm password

☐ I agree that RED River of God may store and use my details for church administration, as explained in the [privacy notice](#).

REGISTER

HOME WATCH NOTES CALENDAR MY RED

FILL IN YOUR DETAILS



STEP 2

LOG IN

02

- 1 Tap **My RED** at the bottom of the app.
- 2 Type your **email** and **password**.
- 3 Tap **Log in**.

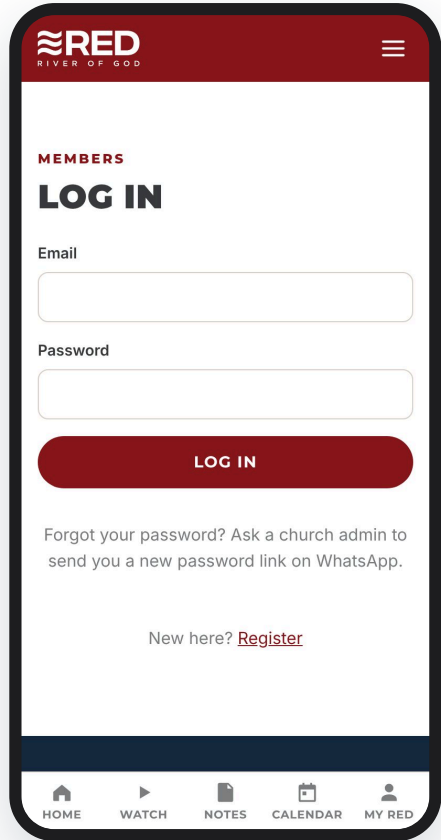
You stay logged in on your phone, so you only do this once.

FORGOT YOUR PASSWORD?

There's no email reset. Ask a church admin: they'll send you a **password link on WhatsApp**. Tap it, choose a new password, and you're in.

"WAITING FOR APPROVAL"?

Your account hasn't been approved yet. Give it a little time, or chat to someone at the welcome desk on Sunday.



THE LOG IN PAGE



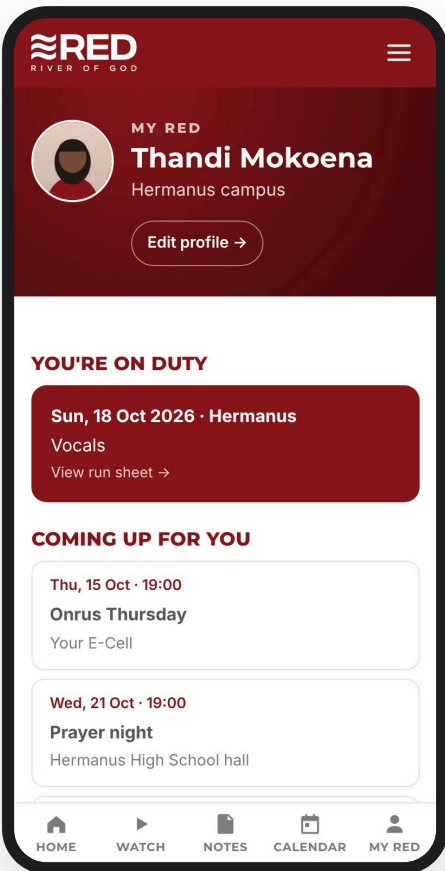
STEP 3

MY RED, YOUR HOME SCREEN

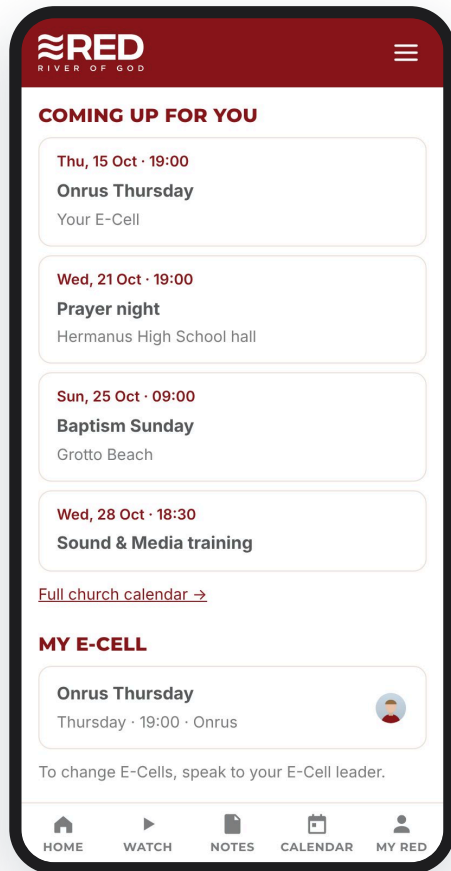
03

Tap **My RED** at the bottom right any time. Everything that's yours is here, from top to bottom:

- **Your card:** your photo, name and campus. Tap it to edit your profile.
- **You're on duty:** only shows when you're serving on a Sunday.
- **Coming up for you:** your E-Cell, and events for your campus and ministries.
- **My E-Cell** and **My ministries**, with your leaders' faces.
- **Settings:** your profile, notifications, the app and privacy.



YOUR CARD AND DUTIES



COMING UP FOR YOU



STEP 4

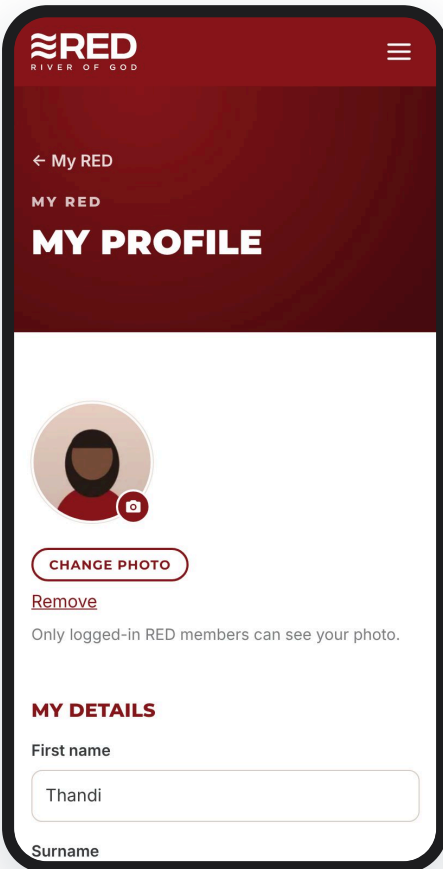
04

YOUR PROFILE AND PHOTO

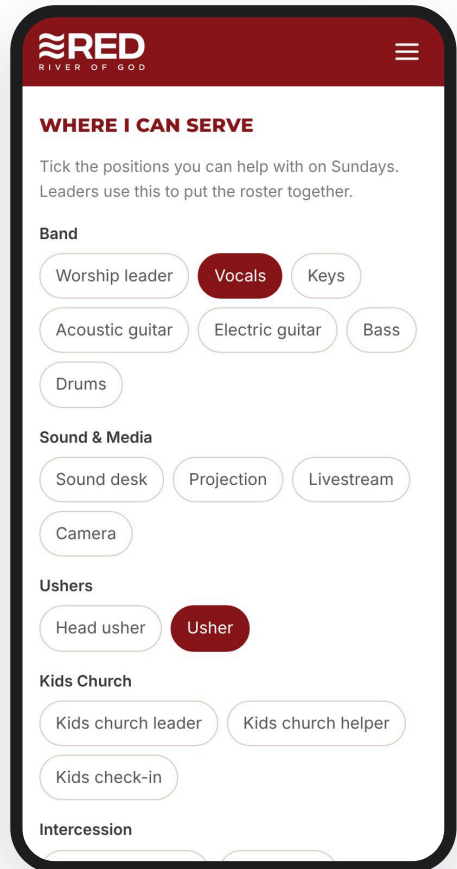
- 1 On My RED, tap **Edit profile** on your card.
- 2 Tap the **camera** on the circle to **add a photo**: take one, or choose one from your gallery.
- 3 Check your details: birthday, campus, suburb and emergency contact.
- 4 Under **Where I can serve**, tick the Sunday jobs you can help with.
- 5 Tap **Save**. You're taken back to My RED.

WHO SEES YOUR PHOTO?

Only logged-in RED members, never visitors to the website. It helps leaders and friends put a face to your name.



ADD YOUR PHOTO



WHERE I CAN SERVE



STEP 5

NOTIFICATIONS

05

Notifications are short messages on your phone, like a WhatsApp, for things that matter to you.

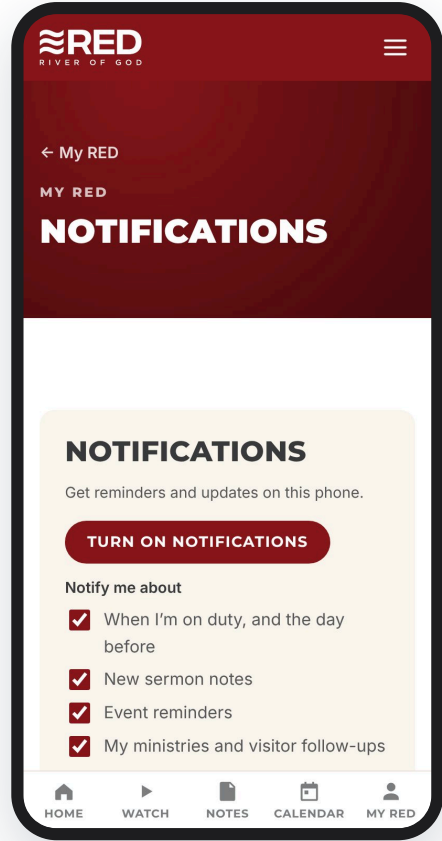
- 1 On My RED, tap **Notifications** under Settings.
- 2 Tap **Turn on notifications**, then **Allow**.
- 3 Choose what you'd like to hear about.

YOU CAN CHOOSE

- When you're **on duty**, and a reminder the day before
- **New sermon notes**
- **Event reminders**
- News from **your ministries**

IPHONE

Notifications only work once the app is on your **home screen** (step 1). Open RED from the icon, then turn them on.



TURN THEM ON HERE



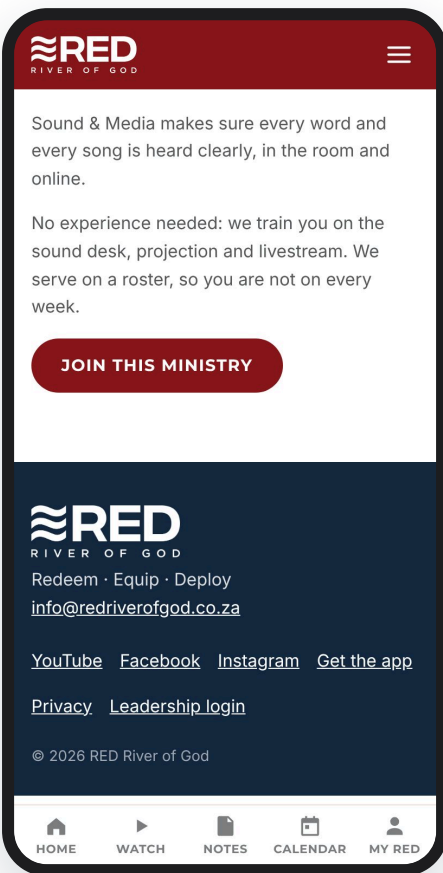
STEP 6

JOIN A MINISTRY

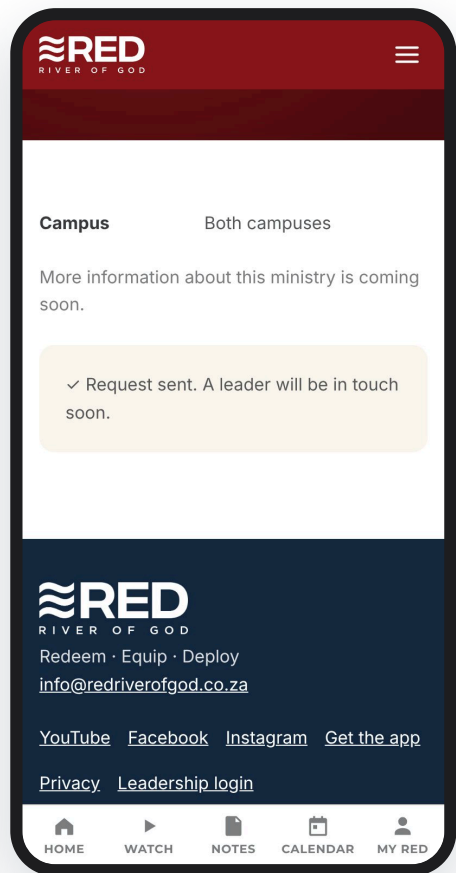
06

There's a place for you to serve. Ministries are the teams that make RED happen: Band, Sound & Media, Ushers, Hospitality, Kids Church and more.

- 1 Open the **≡ menu** at the top and tap **Ministries**.
- 2 Tap a ministry to read more.
- 3 Tap **Join this ministry**.
- 4 You'll see **"Request sent"**. The ministry leader gets your request and will be in touch. You'll get a notification when you're accepted.



TAP JOIN THIS MINISTRY



YOUR REQUEST IS SENT



STEP 6

FIND AN E-CELL

06

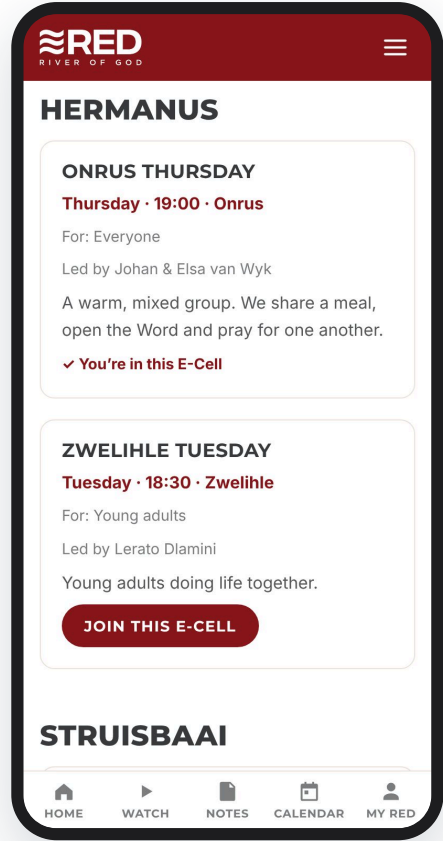
E-Cells are our home groups: smaller groups that meet during the week to share a meal, open the Word and pray for one another. E-Cell is where church becomes family.

- 1 Open the **☰ menu** and tap **E-Cells**.
- 2 Find one near you: each shows the **day, time, area** and who it's for.
- 3 Tap **Join this E-Cell**. You'll see **"You're in this E-Cell"**.

Your E-Cell then shows on My RED, with the next meeting under **Coming up for you**. Your leader will be in touch with the address.

WANT TO CHANGE E-CELLS?

Speak to your E-Cell leader. They can move you.



E-CELLS NEAR YOU

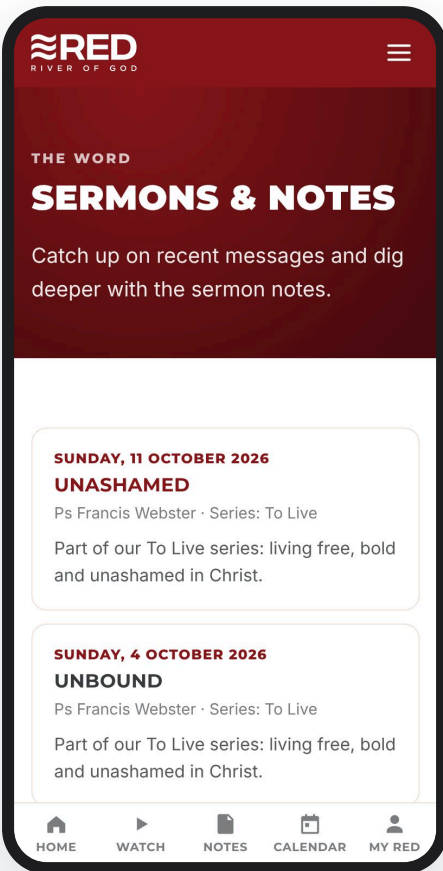


STEP 7

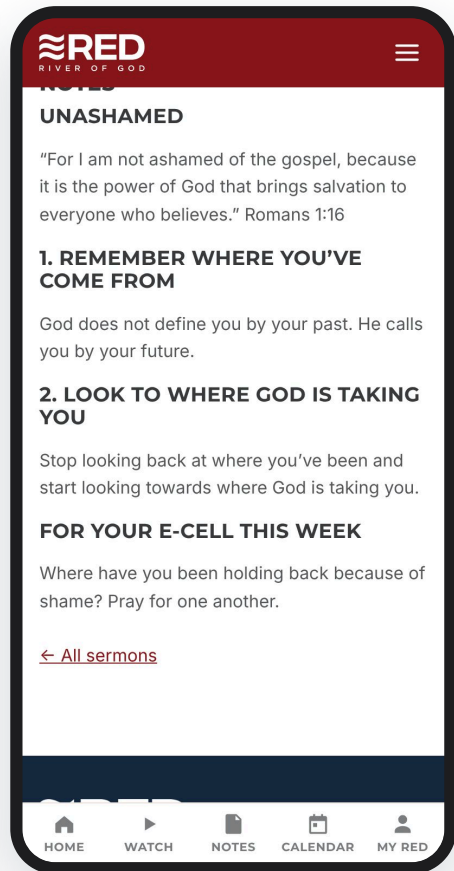
SERMONS AND NOTES

07

- **Watch:** tap **Watch** at the bottom for the latest services from our YouTube channel.
- **Notes:** tap **Notes** at the bottom for each Sunday's message with its sermon notes. Read along on Sunday, or catch up during the week.
- Some notes are **for members only**: log in to read them.
- Want them in your E-Cell? Many notes end with questions for your group.



ALL SERMONS



SERMON NOTES



STEP 7

WHAT'S ON

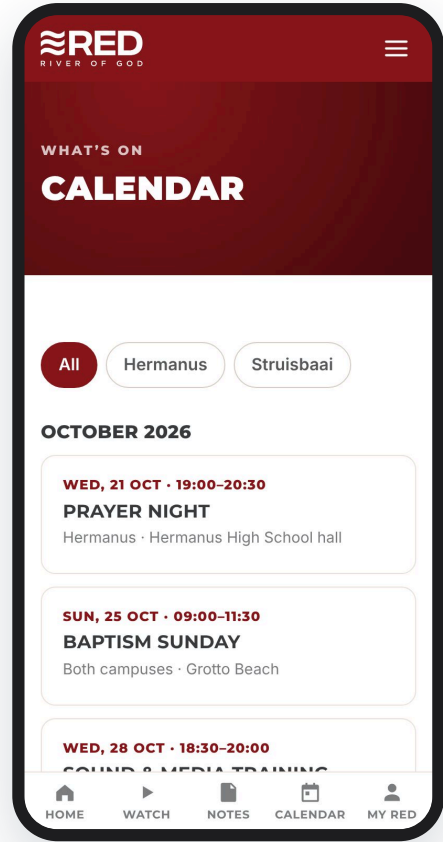
07

- 1 Tap **Calendar** at the bottom of the app.
- 2 Choose **All**, **Hermanus** or **Struisbaai** at the top.
- 3 Scroll to see what's coming up this month and next.

IN YOUR OWN PHONE CALENDAR

At the bottom of the Calendar page, tap **Add to Google Calendar** (Android) or **Add to Apple Calendar** (iPhone). RED events then show up in your phone's calendar by themselves, and new ones appear as they're added.

You'll also get a **reminder the evening before** an event if you turned on event reminders (step 5).



THE CALENDAR



STEP 8

SERVING ON SUNDAYS

08

When you're on the roster, the app tells you, so you never miss your Sunday.

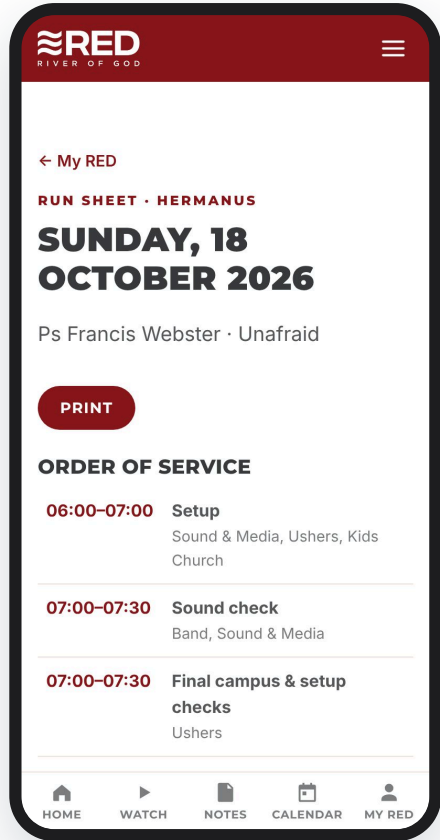
- 1 You get a **notification** when the roster is out, and a **reminder the evening before**.
- 2 **You're on duty** appears at the top of My RED, with your job.
- 3 Tap **View run sheet** for the whole order of service: who's serving, and what happens when.

CAN'T MAKE IT?

Let your ministry leader know as soon as you can, so they can find someone else.

WANT TO SERVE MORE?

Tick the jobs you can do under **Where I can serve** on your profile (step 4).



THE RUN SHEET



GOOD TO KNOW

HELP AND PRIVACY

QUICK ANSWERS

- **I forgot my password.** Ask a church admin for a password link on WhatsApp.
- **I can't log in yet.** Your account is still waiting for approval.
- **I'm not getting notifications.** Check My RED → Notifications. On iPhone, open RED from the home-screen icon first.
- **I got a new phone.** Install the app again (step 1) and log in. Turn notifications back on.
- **Something looks wrong.** Close the app completely and open it again. Still stuck? Ask us on Sunday or email us.

YOUR INFORMATION IS SAFE WITH US

We follow South Africa's privacy law (POPIA). We only use your details to care for you as part of our church family:

- Your details are seen only by church admins, and by the leaders of your E-Cell and ministries.
- We never sell or share your information.
- You can update your details any time on My RED → My profile.
- The full privacy notice is on My RED → Privacy.

NEED HELP?

info@redriverofgod.co.za

Or chat to us at the welcome desk on a Sunday.



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www.redriverofgod.co.za

info@redriverofgod.co.za

[@redriverofgod](https://www.instagram.com/redriverofgod)